

Reset This PC

Hit the Start button



then type **reset**

Next click on **Get Started** under Reset this PC

Recovery

Reset this PC

If your PC isn't running well, resetting it might help. This lets you choose to keep your personal files or remove them, and then reinstalls Windows.

Get started

If you choose **Keep my files** it will take about 20 minutes – will keep *some* installed programs

If you choose **Remove Everything** it can take 1 hour plus

Be sure to backup any user files and/or folders that they may need prior to running the reset.

Choose an option

Keep my files

Removes apps and settings, but keeps your personal files.

Remove everything

Removes all of your personal files, apps, and settings.

Cancel